

# Annual General Meeting

Tuesday 28 September 2021 at 12noon

Meeting to be held via Teams Live

- 11:50am** **Virtual market place**
- Rolling presentation with some partners we have worked with over the last 12 months, their contact details and services they provide/offer
- 12 noon** **Chair's welcome**  
Dr Anoop Dhesi, Chair
- 12.10pm** **The past 12 months**  
Melanie Craig, Chief Officer
- Challenges as a result of COVID-19
  - How NHS NWCCG and system has worked together
  - COVID-19 vaccination programme
  - System pressures and work taking place to address
- 12.20pm** **Protect NoW**  
Dr Clare Hambling – local GP & Governing Body Member, Clinical Lead
- What is Protect NoW?
  - Areas of focus, such as COVID-19 Protect, Diabetes and screening
  - How we have communicated/engaged with patients to improve health and well-being
  - Outcomes and awards – impact so far
- 12.30pm** **Patient and Public Involvement**
- Engagement with patients and members of the public during COVID-19
  - Sujata Vyas Walkerley, Patient Representative, OneNorwich Practices
    - First PCN to recruit a patient representative
    - Developing engagement opportunities and forums at PCN level
- 12.35pm** **Nursing and Quality update**  
Cath Byford, Chief Nurse  
Dr Ardyn Ross, Clinical Lead
- Mental Health summary – key highlights (Dr Ardyn Ross)
  - Learning Disabilities and Autism (Cath Byford)

**12.45pm** [Annual Report and Accounts](#)

John Ingham, Chief Finance Officer

- A summary of expenditure during 2020-21
- Budgets for 2021-22
- Presentation of annual report and accounts

**12.50pm** [The next 12 months](#)

Melanie Craig, Chief Officer

- ICS development and transition
- Priorities

**12:55pm** [Questions from the public](#)

Panel members:

- **Dr Anoop Dhesi** (Chair)
- **Melanie Craig** (Chief Officer)
- **John Ingham** (Chief Finance Officer)
- **Cath Byford** (Chief Nurse)
- **Howard Martin** (Director of Population Health Management and Health Inequalities)
- **Mark Burgis** (Director of Primary and Community Care)
- **Dr Mark Lim** (Interim Director of Clinical Services and Clinical Transformation)
- **Anna Morgan** (Director of Workforce)
- **Dr Clare Hambling**
- **Dr Hilary Byrne** (local GP, Governing Body member)
- **Dr Ardyn Ross** (local GP, Governing Body member)
- **Kathy Branson** (Healthcare Professional, Governing Body)
- **Tracy Williams** (Healthcare Professional, Governing Body)
- **Dr Peter Harrison** (Secondary Care specialist, Governing Body)
- **Mark Jeffries** (Lay Member for Patient & Public Involvement)
- **Doris Jamieson** (Lay Member for Primary Care Commissioning)
- **Hein Van Den Wildenberg** (Lay Member for Financial Performance)
- **Robert Bennett** (Lay Member for Financial Management and Audit)

**1.15pm** [Close](#)