

NHS Norfolk and Waveney CCG received a query relating to mental health services across North Norfolk

The query and answers provided in a written response can be found below:

Can the CCG please provide an update on progress with commissioning mental health services in North Norfolk, and specifically:

The development of community hubs, what services they will provide, what staff will be working in them, and where and when they will open?

There is provision in our 2021/22 investment plan for a hub in the North and South of Norfolk. We are awaiting confirmation of funding from NHSE to be able to confirm this. We are in dialogue with the individuals who have been the local leads regarding planning and they are aware of the current situation. A mobile option is also being considered which may better suit the locality.

The establishment of mental health practitioners in GP surgeries, which we understand from Norfolk and Suffolk NHS Foundation Trust (NSFT) will be based on the four Primary Care Networks (PCNs) in North Norfolk; again we would like to know what grade of staff they will be and when they will be in place?

Many of these posts have already been recruited to, which will be placed in PCNs from April 2021. The grades of mental health practitioners are mainly at band 7. We understand NSFT have committed to providing you with a comprehensive staffing breakdown for North Norfolk, to enable better understanding of the wider multi professional support available behind primary care.

The establishment of a mental health facility at Cromer Hospital, which our campaign group would like to be a walk-in facility, with the possibility of similar services operating around North Norfolk, on a rotational basis if necessary?

NSFT is working closely with Cromer Hospital and have been informed currently there is no available space for the facility you mention. However, they will continue to pursue this as the development of the site is progressed.